

#### Consolidation Process Discussion

#### Today's State IT Structure

Dept A EDO

**Dept CIO** 

LoB SW/PM/BA

GIS

**Enterprise SW** 

**Cyber Security** 

**DBA/Sys Admin** 

**Data Center** 

Server/Storage

**Help Desk** 

**Desktop** 

**Network** 

**HR/Finance** 

**Lic/Contracts** 

**IT Purchasing** 

Dept B EDO

**Dept CIO** 

LoB SW/PM/BA

GIS

**Enterprise SW** 

**Cyber Security** 

**DBA/Sys Admin** 

**Data Center** 

Server/Storage

**Help Desk** 

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**IT Purchasing** 

Dept C EDO

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Server/Storage

**Help Desk** 

**Desktop** 

**Network** 

**HR/Finance** 

**Lic/Contracts** 

**IT Purchasing** 

- Dept CIO reports to Dept EDO
- All IT functions replicated in each department stove pipe structure
- Limited cross department coordination or collaboration
- Limited "enterprise" approach
- Limited state-wide procurement leverage
- Disparate infrastructure

### July 1<sup>st</sup>, 2008 – Reporting Structure Change

State CIO			
Dept CIO	Dept CIO	Dept CIO	
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	
<b>Cyber Security</b>	<b>Cyber Security</b>	<b>Cyber Security</b>	
DBA/Sys Admin	DBA/Sys Admin	DBA/Sys Admin	
Data Center	Data Center	Data Center	
Server/Storage	Server/Storage	Server/Storage	
Help Desk	Help Desk	Help Desk	
Desktop	Desktop	Desktop	
Network	Network	Network	
HR/Finance	HR/Finance	HR/Finance	
Lic/Contracts	Lic/Contracts	Lic/Contracts	
IT Purchasing	IT Purchasing	IT Purchasing	

- CIOs/staff report to OIT
- Approximately 1,200 employees reporting through OIT
- Most reporting relationships remain static initially
- C2P Assessments & organization plans developed
- Baselines developed
- Continue to engage employees throughout the process

### Banding – IT Consolidation Process

- Skills assessments
- Reorganization plan
- Service definitions (ITSM)
- Service baselines
- Service catalog
- Asset discovery and enterprise management
- Optimize vendor agreements
- Service level agreements
- Indirect costing/shared services billing
- Enterprise IT Architecture

## Develop OIT PMO & Back Office

		State CIO	
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	РМО
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	
<b>Cyber Security</b>	<b>Cyber Security</b>	<b>Cyber Security</b>	
DBA/Sys Admin	DBA/Sys Admin	DBA/Sys Admin	
Data Center	Data Center	Data Center	
Server/Storage	Server/Storage	Server/Storage	
Help Desk	Help Desk	Help Desk	
Desktop	Desktop	Desktop	
Network	Network	Network	
HR/Finance	HR/Finance	HR/Finance	
Lic/Contracts	Lic/Contracts	Lic/Contracts	OIT Back Office (two-year phase in)
IT Purchasing	IT Purchasing	IT Purchasing	(333 5 5 333 6 333)

### IT Band - Network Services

State CIO			
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	PMO
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	
<b>Cyber Security</b>	<b>Cyber Security</b>	<b>Cyber Security</b>	
DBA/Sys Admin	DBA/Sys Admin	DBA/Sys Admin	
Data Center	Data Center	Data Center	
Server/Storage	Server/Storage	Server/Storage	
Help Desk	Help Desk	Help Desk	
Desktop	Desktop	Desktop	
Network	Network	Network	Network Services Group
OIT SLA	OIT SLA	OIT SLA	OIT Back Office

## IT Band – IT Operations

State CIO			
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	PMO
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	
<b>Cyber Security</b>	<b>Cyber Security</b>	<b>Cyber Security</b>	
DBA/Sys Admin	DBA/Sys Admin	DBA/Sys Admin	
Data Center	Data Center	Data Center	
Server/Storage	Server/Storage	Server/Storage	IT Operations Group
Help Desk	Help Desk	Help Desk	
Desktop	Desktop	Desktop	
			Network Services Group
OIT SLA	OIT SLA	OIT SLA	OIT Back Office

## IT Band – IT Cyber Security

State CIO			
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	РМО
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	
<b>Cyber Security</b>	Cyber Security	Cyber Security	Cyber Security Group
OIT SLA	OIT SLA	OIT SLA	IT Operations Group
			<b>Network Services Group</b>
		OIT Back Office	

### IT Band – Enterprise Applications

		State CIO	
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	PMO
GIS	GIS	GIS	
Enterprise SW	Enterprise SW	Enterprise SW	Enterprise Applications Group
			Cyber Security Group
OIT SLA	OIT SLA	OIT SLA	IT Operations Group
		Network Services Group	
		OIT Back Office	

### IT Band - GIS

		State CIO	
Dept CIO	Dept CIO	Dept CIO	State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	PMO
GIS	GIS	GIS	GIS Group (Data, SW, Infra)
			<b>Enterprise Applications Group</b>
			Cyber Security Group
OIT SLA	OIT SLA	OIT SLA	IT Operations Group
			Network Services Group
			OIT Back Office

# **CIO** Alignment

State CIO			
Dept CIO	Dept CIO		State-wide Shared Services
LoB SW/PM/BA	LoB SW/PM/BA	LoB SW/PM/BA	РМО
			GIS Group (Data, SW, Infra)
			<b>Enterprise Applications Group</b>
			Cyber Security Group
OIT SLA	OIT SLA	OIT SLA	IT Operations Group
			Network Services Group
			OIT Back Office

### OIT Organization Structure Phase I

